



Disclosure statement

This disclosure statement was prepared on: 08th April 2020

Name of financial adviser: Claire Dawson
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Trading name: Dunlop Insurance
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It is important that you read this document

This information will help you to choose a financial adviser that best suits your needs. It will also provide some useful information about the financial adviser that you choose.

What sort of adviser am I?

I am a registered, but not authorised, financial adviser. I receive compliance assistance from Wealthpoint Limited.

I can give you advice about, Products on the Wealthpoint Approved Provider List including:

- General Insurance

What should you do if something goes wrong?

If you have a problem, concern, or complaint about any part of my service, please tell me so that I can try to fix the problem. Alternatively, you can contact Melissa Wisnewski at Dunlop Insurance who manages our internal complaints. Your complaint can be made in any form you choose and will be recorded and confirmed back to you. We will do all that we can to resolve your complaint. Melissa can be reached on 06 278 6856 or melissa@dunlopinsurance.co.nz

If we cannot agree on how to fix the issue, or if you decide not to use the internal complaints scheme, you can contact. This service will cost you nothing and will help us resolve any disagreements. You can contact Insurances and Financial Services Ombudsman (IFSO) at:

IFSO Scheme
PO Box 10-845
Wellington 6143
NEW ZEALAND

Telephone number: 0800 888 202

Email address: info@ifso.nz

How am I regulated by the Government?

You can check that I am a registered financial adviser at <http://www.fspr.govt.nz>

The Financial Markets Authority regulates financial advisers. Contact the Financial Markets Authority for more information, including financial tips and warnings.

You can report information or complain about my conduct to the Financial Markets Authority, but in the event of a disagreement, you may choose to first use the dispute resolution procedures described above

Declaration

I, **Claire Dawson**, declare that, to the best of my knowledge and belief, the information contained in this disclosure statement is true and complete and complies with the disclosure requirements in the Financial Advisers Act 2008 and the Financial Advisers (Disclosure) Regulations 2010.

Signed:

Date:



08th April 2020

Clare Dawson